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Jetion Solar (China) Co., Ltd.

**LIMITED WARRANTY FOR JETION SOLAR BRAND CRYSTALLINE SOLAR PHOTOVOLTAIC MODULES**  
Effective 15<sup>th</sup> Sep 2020, Version: JX-CT-ZL-102 A1

**Company Name: Jetion Solar (China) Co., Ltd. (“Jetion Solar”)**

**Products: Crystalline Silicon Solar Modules (“Modules” or “Products”)**

By purchasing PV Modules from Jetion Solar, you have selected a high quality product we know will meet all your expectations. If the Products are properly installed according to the instructions in our enclosed installation instruction manual under (“Guidance”) and provide proper maintenance, we are sure this Jetion Solar Product will continue to maintain its ability to generate the amount of electricity as stated (“Functional Capability”). We are so confident of the quality of our Products that we are willing to extend, to the end-user, namely the purchaser of the Product who initially installed the Products or anyone who has legitimately acquired the Products from the original purchaser, without any modifications, and whilst the Products have been operated properly in accordance with the “Guidance”, the following warranties:

## **1. Limited Product Warranty**

Jetion Solar warrants its Modules, including factory-assembled DC connectors and cables, if any, to be free from defect in materials and workmanship under normal application, installation, use and service conditions, including:

- 1) Not suffering from any material adverse effects, if the installation and use are properly conducted in accordance with the “Guidance”, which may limit the stability of the Modules;
- 2) Not allowing the clouding or discoloration of the glass to take place;
- 3) Cable and connector plug remaining safe and operational if installed professionally, not submersed in water, puddle or in any other conditions which may affect the functionality or damaged by any external forces (including animals bites such as rodent bites, birds and insects).
- 4) The aluminum frames not freezing up in cold weather conditions if installed correctly.

If the Modules fail to conform to the “Limited Product Warranty” within 12 years from the date of purchase shown on the invoice (“Purchase Date”), Jetion Solar will, at its option, either repair or replace the Product. The repair or replacement remedy shall be the sole and exclusive remedy provided under the “Limited Product Warranty” and shall not extend beyond the 12 years period set forth herein. Any alleged quality problems must be documented by a certification report prepared and issued by an independent and authoritative third party (whose appointment must be agreed by the customer and Jetion Solar). The “Limited Product Warranty” does not provide any warranty for the specific power output, which shall be separately covered under clause 2 hereinafter (“Limited Peak Power Warranty”).

## **2. Limited Peak Power Warranty**



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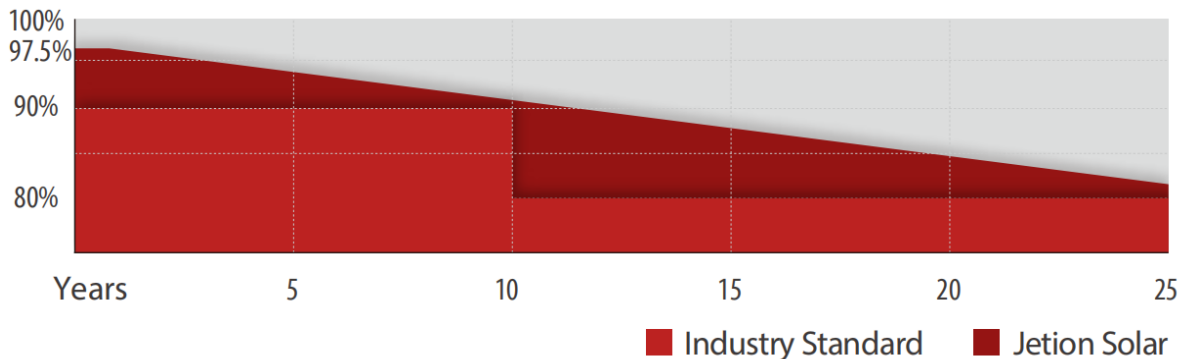
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The relevant effective output data can be found in the nameplate on the reverse of the Products. Jetion Solar assures that the actual power output of the Products will decline slightly, over a period of 25 years from the purchase date. Modules are warranted as follows:

- 1) Modules with an age from purchasing date to 1 year are warranted against power degradation in excess of 2.5% for mono-crystalline Modules and 2.5% for poly-crystalline Modules, of the nominal power as set out in the Products' nameplate measured under STC condition. If the power degradation excess this, provided that such loss in power is determined by Jetion Solar not to be due to faulty workmanship of the Module when the Module was installed and used properly under normal conditions, then Jetion Solar will, at its sole option, either repair, replace or provide additional Modules to make up for such loss in power.
- 2) Modules with an age from purchasing date between 2 and 25 years are warranted against annual power degradation in excess of 0.68% for Modules, which means the power of "n" year will be no less than  $97.5\% - 0.68\% * (n - 1)$  for mono-crystalline Modules and  $97.5\% - 0.68\% * (n - 1)$  for poly-crystalline Modules ( $2 \leq n \leq 25$ ). If the power degradation excess this, provided that such loss in power is determined by Jetion Solar not to be due to fault workmanship of the Module when the Module was installed and used properly under normal conditions, then Jetion Solar will, at its sole option, either repair, replace or provide additional Modules to make up for such loss in power (if Jetion Solar considers necessary). During the warranty period – 25 years – and at the end of this, the maximum degradation of the Modules should not exceed 18.82% for mono-crystalline Modules and 18.82% for poly-crystalline Modules as set out in the Products' nameplate measured under STC condition. If the power degradation excess this – always in the warranty period – , provided that such loss in power is determined by Jetion Solar to be due to faulty workmanship of the Module when it was installed and used properly under normal conditions, then Jetion Solar will, at its sole option, either repair, replace or provide additional Modules to make up for such loss in power.



STC are as following: (a) light spectrum of AM 1.5, (b) an irradiation of 1,000W per m<sup>2</sup> and (c) a cell temperature of 25°C degree centigrade. The measurements are carried out in accordance with IEC 61215



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as tested at the junction box terminals per the calibration and testing standards of Jetion Solar (valid at the date of manufacture of the Modules).

### **3. Exclusions and Limitations**

In any event, any warranty claims must be made within the applicable warranty period together with a report from an independent and authoritative third party (whose appointment must be agreed by the customer and Jetion Solar). Both “Limited Product Warranty” and “Limited Peak Power Warranty” do not cover any costs associated with installation, removal or re-installation of the Modules and (except as explicitly set forth in the final paragraph of Section 5) customs clearance or any other costs for return of the Modules.

In addition, the “Limited Product Warranties” and the “Peak Power Warranties” do not apply to any Modules which have been subjected to:

- 1) Misuse, abuse, neglect or accident of storage or inappropriate transport before installation.
- 2) Alteration, improper installation or application. Non-observance of Jetion Solar’s installation and maintenance instructions;
- 3) Exchange, repair or modification of the Products by someone other than an approved service technician of Jetion Solar;
- 4) The serial or identification number has been altered, defaced, removed or made illegible.
- 5) Use of Products on mobile units such as vehicles or ships.
- 6) Influences such as dirt or contamination on the face-plate; contamination or damage by e.g. smoke extraordinary salt contamination, or other chemicals.
- 7) Power failure surges, lighting, flood, fire, accidental breakage or other events outside Jetion Solar’s control.

### **4. Limitation of Warranty Scope**

The limited warranties set forth herein are in lieu of and exclude all other express or implied warranties, including but not limited to warranties of merchantability and fitness for a particular purpose or application, and all other obligations on the part of Jetion Solar, unless such other warranties and obligations are agreed to in writing by Jetion Solar. Some jurisdictions limit or do not permit disclaimers of warranty, so this provision may not apply to the customer.

To the maximum extent permitted by applicable law, Jetion Solar hereby disclaims, and shall have no



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responsibility or liability whatsoever for, damage or injury to persons or property or for other loss or injury resulting from any cause whatsoever arising out of or related to any of its Products or their use. To the maximum extent permitted by applicable law, under no circumstances shall Jetion Solar be liable to the customer, or to any third party claiming through the customer, for any lost profits, loss of use, or equipment downtime, or for any incidental, consequential or special damages of any kind, howsoever arising, related to the Products, even if Jetion Solar has been advised of the possibility of such damages. To the maximum extent permitted by applicable law, Jetion Solar's aggregate liability, if any, in damages or otherwise, shall not exceed the purchase price paid to Jetion Solar by the customer for the Product.

The customer acknowledges that the foregoing limitations on liability are an essential element of the agreement between the parties and that in the absence of such limitations the purchase price of the Products would be substantially different. Some jurisdictions limit or do not permit disclaimers of liability, so this provision may not apply to the customer.

Some jurisdictions do not allow limitations on the exclusion of damages, so the above limitations or exclusions may not apply to the customer.

## **5. Obtaining Warranty Performance**

If the customer has a justified claim covered by this "Limited Warranty", an immediate notification directly to Jetion Solar shall be filed by mailing a registered letter in writing to the address of Jetion Solar listed hereunder, or, sending an email letter to the email account of Jetion Solar listed hereunder. Together with the notification, the customer should enclose the evidence of the claim with the corresponding serial number of the Module(s) and the date on which the Modules have been purchased. An invoice with clear indication of the purchase date, purchase price, Module type, stamp or signature of Jetion Solar or its distributors should also be submitted as part of the evidence.

The return of any Modules will not be accepted unless prior written authorization has been given by Jetion Solar. In connection with both the "Limited Product Warranty" and "Limited Peak Power Warranty", Jetion Solar shall reimburse customer for reasonable, customary and documented transportation charges by sea freight for both the return of the Modules and reshipment of any repaired or replaced Modules, only if this cost is authorized by Jetion Solar Customer Service Department.

## **6. Severability**

If a part, provision or clause of this "Limited Warranty", or the application thereof to any person or circumstance, is held invalid, void or unenforceable, such holding shall not affect and shall leave all other parts, provisions, clauses or applications of this "Limited Warranty", and to this end such other parts, provisions, clauses or applications of this "Limited Warranty" shall be treated as severable.



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## 7. Various

The “Limited Warranty” applies to all Jetion Modules. The warranty period(s) as defined in Sec. 2 shall not extend or renew upon the repair or replacement of a defective Product by Jetion Solar. The warranty period for replaced or repaired Product(s) is the remainder of the warranty on the original new Product(s). Any replaced Modules shall become the property of Jetion Solar made for their disposal. Jetion Solar has the right to deliver another type (different in size, color, shape and/or power) in case Jetion Solar has discontinued producing the replaced Modules at the time of the claim.

## 8. Force Majeure

Jetion Solar shall not be responsible or liable in any way to the customer or any third-party arising from any non-performance or delay in performance of any terms and conditions of sale, including this “Limited Warranty”, due to acts of God, war, riots, strikes, warlike conditions, plague or other epidemics, fire, flood, or any other similar cause or circumstance beyond the reasonable control of Jetion Solar. In such cases, performance by Jetion Solar of this “Limited Warranty” shall be suspended without liability for the period of delay reasonably attributable to such causes.

## 9. Validity

This “Warranty Certificate” applied for all Modules sold from Jetion Solar after the effective date. The Modules sold before this date is applied for the original “Warranty”.

## 10. Others

You may have specific legal rights outside this warranty, and you may also have other rights that vary from state to state. This “Limited Warranty” does not affect any additional rights you have under laws. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the limitations or exclusions in this “Limited Warranty” statement may not apply to you.

## 11. Contact

If you have any question, please contact the distributor from whom you purchased the Products or Jetion Solar via the following address:

Add: No.1011, Zhencheng Road, Shengang, Jiangyin, Jiangsu Province, PRC (Zip code: 214443)

Tel: +86-510-8668-7300

Fax: +86-510-8668-7315

Email: [marketing@jetion.com.cn](mailto:marketing@jetion.com.cn)



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Website: [www.jetionsolar.com](http://www.jetionsolar.com)

## **12. Amendment of this Document**

Jetion Solar has the absolute right to amend and interpret the provisions of this “Warranty Certificate”, as and when it deems necessary.

## **13. Choice of law**

This Warranty shall be exclusively governed by and construed under the laws of Peoples Republic of China.